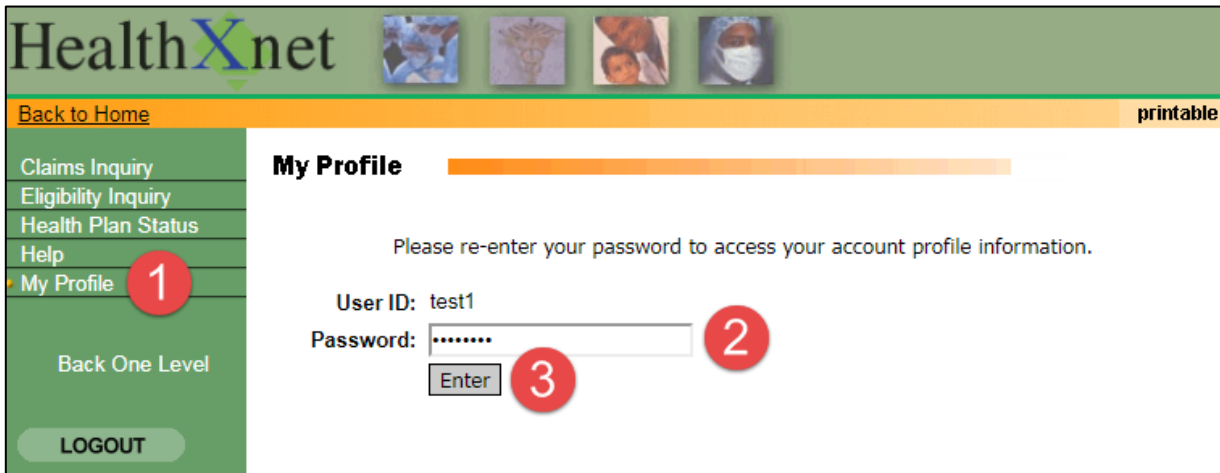


Purpose

This step-by-step guide will show you how to update your phone and email contact information.

A Update Your Phone and Email Address

1. Select MY PROFILE.
2. Enter your password.
3. Click the ENTER button to go to the next page that will show your contact information on file.



HealthXnet

Back to Home printable

Claims Inquiry
Eligibility Inquiry
Health Plan Status
Help
My Profile **1**
Back One Level
LOGOUT

My Profile

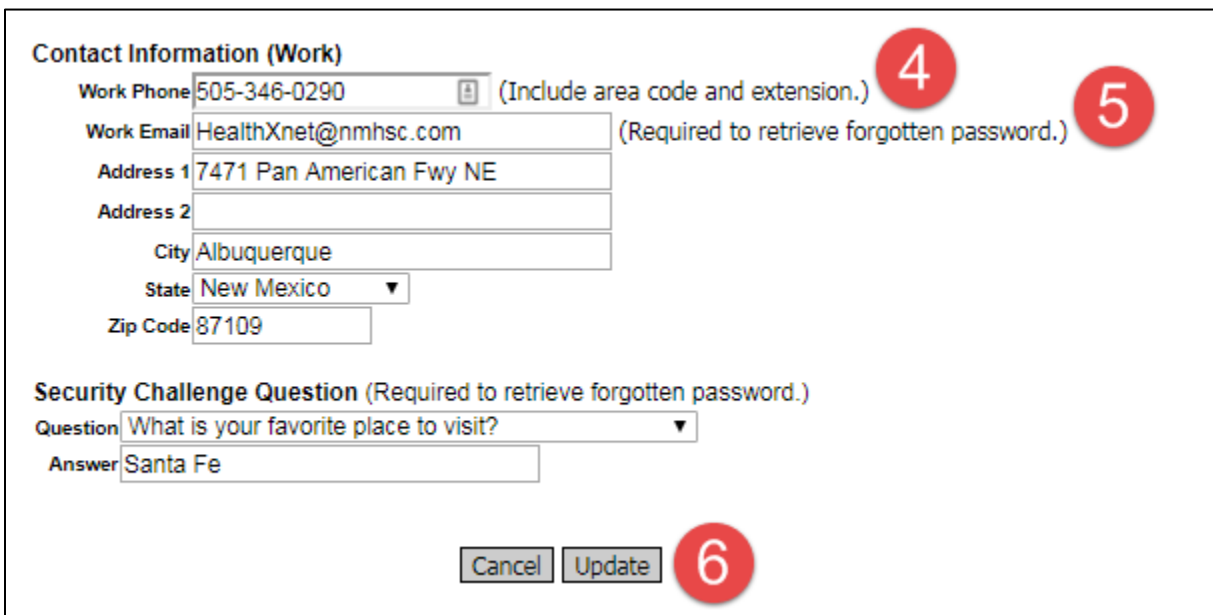
Please re-enter your password to access your account profile information.

User ID: test1

Password: **2**

Enter **3**

4. Enter / Update the phone number that can be used to reach you.
5. Enter / Update your email address.
6. Click the UPDATE button.



Contact Information (Work)

Work Phone: 505-346-0290 (Include area code and extension.) **4**

Work Email: HealthXnet@nmhsc.com (Required to retrieve forgotten password.) **5**

Address 1: 7471 Pan American Fwy NE

Address 2:

City: Albuquerque

State: New Mexico

Zip Code: 87109

Security Challenge Question (Required to retrieve forgotten password.)

Question: What is your favorite place to visit?

Answer: Santa Fe

Cancel Update **6**